



Medication Safety Series: MSS 26

Prescribing - Record Keeping & Communication Expectations



In November 2022, the Prescribing & Initiation of Treatment Procedure was updated following consultation to include 4 key standards for record keeping in relation to medicines prescribed [initiated], stopped or changed. The update was made to reflect learning from incidents. This was audited in 2023 (see right hand box). The information should be recorded in the electronic patient record (EPR) and in communication to the patient's GP.

The recording & communication standards are – for all initiated, stopped or changed medication to include (prompts are available if recorded as a medication treatment note in Paris – the same will be available in Cito):

- ✓ Details of the medication prescribed
 - Including drug, indication, form, dose and quantity
- ✓ Rationale for the decision
 - Include key factors in decision making
- ✓ Patient information provided
 - Describe the level of shared decision making and note information provided to the patient / family / carer – include any significant discussion points
- ✓ Treatment plan
 - Describe plans for review, monitoring of effectiveness, physical health monitoring and planned next steps

For further details including a list of key aspects to consider before prescribing (described in section 3) and a guide to recording in the EPR (appendix 3) see the [Prescribing and initiation of treatment procedure](#)

The [Medicines Reconciliation procedure](#) focusses on in-patients but defines the need – in community settings – to establish current medications prescribed by the GP. Understanding this and ensuring the GP understands what we are prescribing. This reduces the risk of duplication and of unexpected interactions. CITO includes access to the Great North Care Record and the Yorkshire & Humber Care Record.

It may not always be possible to communicate small one-off supplies of “when required” medication in a timely manner, but this should always be done where supplies are more frequent.

Our comprehensive [Medicines Optimisation – Interactive Guide](#) (MOIG) will signpost you to all the information you need in relation to prescribing.

The [Safe transfer of prescribing guidance](#) indicates the “rules” of transferring prescribing to primary care. This should be read in conjunction with the [Psychotropic Medication Monitoring Guide](#) which describes the physical health tests required when taking medication. The medicines adherence section of the MOIG links you to two other medication safety series documents; [Medication adherence](#) & [Sources of prescribing information and information for patients](#)

Our primary source of patient information leaflets is [Choice & Medication](#). The MOIG also links you to a range of [side effect rating scales](#).



In 88% (112/127) of cases the rationale for the decision to prescribe had been clearly recorded.



In 85% (108/127) of cases a Treatment Plan had been recorded.



Where a Treatment Plan had been recorded, it included:

Plans for review 82%

Next steps 88%



Details of the medication provided had been recorded:

Drug 98%

Indication 90%

Dose 97%

Quantity 93%



Details of the medication provided had NOT been recorded:

Form 47%



In 36% (46/127) of cases patient information had not been provided.



Where a Treatment Plan had been recorded, it did NOT include:

Monitoring of Effectiveness 30%

Physical Health Monitoring 32%



In 44% (48/108) of cases the details had not been recorded as part of a “Medication Treatment Plan” casenote. NOTE: Recommendation only.

Psychotropic medication initiation audit compliance captured between April and June 2023 (primarily community prescribing).

Title	MSS 26: Prescribing - Record Keeping & Communication Expectations
Approved by	Drug & Therapeutics Committee
Date of issue	23 November 2023
Review date	1 st December 2026

