

Specialist health team and enhanced team in Durham and Darlington for adults - easy read

Providing a community learning disability service for adults in Durham and Darlington.

This easy read leaflet can be read with support to help you understand our service



People we work with



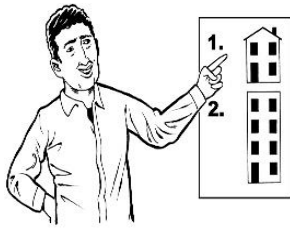
We work with other community learning disability teams and other agencies

Who can be referred?

Adults who need help with their behaviour or mental health.

You will stay on the active case load of your care co-ordinator or community nurse.

The specialist health team is:



A community based service for people with learning disabilities.

On our first visit we will:



Talk to you about why you have been referred.

We will tell you how you can get in touch with the team.

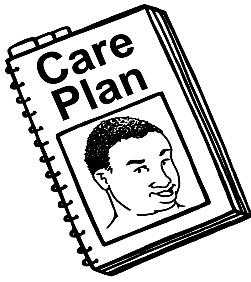
Tell you who you can contact if you are not happy with the service.



Talk with you to find out how we can help you.



Tell you if we need to share your information with other services so that they can help you too.



Together we will agree a care plan to say how we will try and help you.
We will involve you as much as possible.



We hope to be able to find a way of helping you that everybody is happy with.

Your named contact is _____



Specialist Health Team
Green Lane Council Offices
PO Box 115
Spennymoor
DL16 9BX



Telephone number is:



Mobile number is:



If you are unhappy about our services...



Please tell a member of staff.



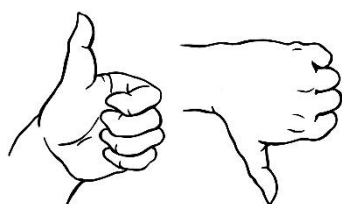
Freephone 0800 052 0219 or



Email tewv.pals@nhs.net.

Feedback

We'd like to know if you thought this information was



- good or bad
- if anything was missing you wanted to know
- if there was anything you didn't understand.

Let a member of your care team know.

Find this information

Staff: Trustwide shared drive > Patient and carer information > Durham and Darlington > LD

Patients and carers: go to our website www.tewv.uk and search community learning disability service for adults in Durham and Darlington - easy read