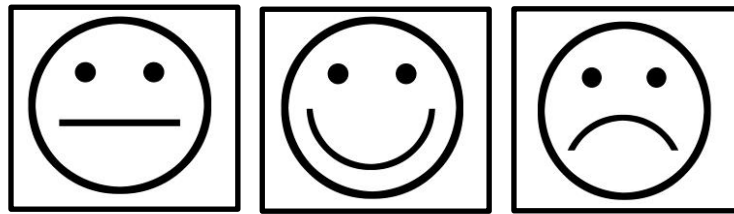


Patient experience - ‘Your views count’

Easy read version



Leaflet reference: L466E
Version: V4
Date last updated: 25 / 01 / 2021
Archive date: 25 / 10 / 2024



We want to know what you think of our service



- Good



- OK



- Bad



We will ask you questions

You can answer the questions by



- writing your answers



- using an iPad



- telling a friend / carer what you want to say

We want to know what you think



- The questions are important so that we can make things better



- So we can give you the best care and treatment

What we do with your answers?



- The staff look at and talk about the information every month



- Sometimes a plan is put in place to make things better



- If you want to see what everyone has said ask a member of staff to show you



- **Thank you for your help**
-

If you are unhappy about our services...



Please tell a member of staff.



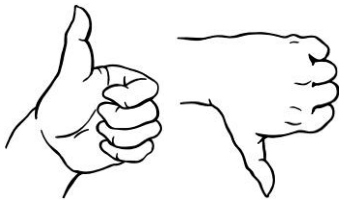
Freephone 0800 052 0219 or



Email tewv.pals@nhs.net.

Feedback

We'd like to know if you thought this information was



- good or bad
- if anything was missing you wanted to know
- if there was anything you didn't understand.
- You can speak to a member of your care team