



Non-clinical team of the year award

This award recognises outstanding team work in a non-clinical area and will be presented to a team that consistently demonstrates a 'can do approach'. Through effective team working they will have successfully implemented change and/or improved services. This could include introducing new ways of working, reconfiguring services or moving base.

The shortlisted candidates are:

Ridgeway security and training team, Roseberry Park, Middlesbrough

The team provides support for patients whose complex needs and high levels of aggression require a more specialist approach. The team trains staff in essential de-escalation and physical intervention skills and their ability to de-escalate situations without the need for physical intervention is impressive. The team is always on hand to offer specialist support in times of need and often work out of hours and at weekends to offer support across the Trust. They are responsive, compassionate and professional in their approach to their challenging work and they have a huge impact on the lives of service users.

Gardening teams, County Durham and Teesside

The Trust gardening teams are dedicated to providing welcoming green space at more than 36 Trust properties. They have endless ambition and drive and have gone the extra mile to enhance lawns, shrub beds and raised planters. The teams also litter pick, clear leaves, snow and ice and lay salt on footpaths and roads to keep visitors and staff safe. They have developed exceptional sensory gardens for service users and patients at Auckland Park and Sandwell Park and the team in Teesside has also been involved with Project Choice, a partnership with Health Education England, which provides internships for young people with learning disabilities/autism. A recent intern not only gained valuable work experience thanks to the care, support and mentorship of the team but has also returned as an unpaid volunteer.

Professional nursing and education, Flatts Lane Centre, Middlesbrough

The team has displayed tireless commitment to ensure the Trust is able to meet the challenges posed by changes to the way nurses becomes part of the workforce. They are working extremely fast to keep up with rapid changes in nursing standards and ensure that the Trust is at the forefront of nursing in the future. Thanks to their efficient hard work, over the past two years, 18 trainee nursing associates are in post and ten more started the programme in January. The team offers support to all student nurses, whatever their route into the career. The team also prides itself on providing a vast and varied range of student nursing placements as well as supporting new nurses in practice.

Medical education, Roseberry Park, Middlesbrough

This nomination was supported by a number of service users who have become 'experts by experience' and help the medical education team as they work with medical students. The team is hardworking, kind, considerate, thoughtful, passionate and dedicated to their role in education. They are praised for being caring and encouraging to both the service users and the students, who they hope to inspire to specialise in psychiatry. The team respects the service users' experiences and knowledge, which has helped many of them grow in confidence. The 'experts by experience' no longer feel ashamed talking about their illness and have been encouraged to shape the mental health services of the future.